

FAQs

Online Sessions

■ **What is ReSkill & UpSkill?**

Prime Video Pathway (Amazon Prime) has partnered with the National Film and Television School (NFTS) to support the ReSkill and UpSkill of TV freelancers across all regions, roles, departments and genres.

This programme is for TV freelancers looking to build a portfolio career.

We have FREE courses available in TV adjacent industries - these will be delivered both online and in-person across the UK.

■ **When are the ReSkill & UpSkill online courses taking place?**

We are running the initial pilot of ReSkill & UpSkill online courses for five weeks, between Monday 20th October and Friday 21st November.

We will also be running another block of free training in early 2026.

■ **What are the duration of the online sessions?**

The majority of sessions will be held between 10am - 4pm, and will include a one hour lunch break. The majority of sessions will be held on weekdays, with two Saturdays in the schedule.

There will also be one hour sessions that will offer insights into career pivoting.

■ **How many places are there for each course?**

To ensure the best learning outcomes for all, we have a maximum of 20 places on each of our courses.

■ **What is the criteria I have to meet to be considered for a place on one of the online sessions?**

- You need to have a minimum of three paid professional credits working in TV from the past 5 years (in either Scripted or Unscripted).
- You must be based in the UK and have the right to work in the UK.
- You must be aged 18+

Unpaid projects, work experience and university projects will not be considered as a professional paid credit.

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■ How many online sessions can I book?

You can book a maximum of **three** separate sessions across the five week pilot.

If you reserve and attempt to book more than three sessions, we will contact you asking to cancel the additional sessions. We reserve the right to either increase or decrease the maximum number of sessions you can book across the duration of the pilot at any time.

■ Why can't I book more than three separate sessions during this pilot?

From the positive feedback we have received so far, we are anticipating that the five week pilot will be significantly oversubscribed. We aim to give all freelancers applying an even chance, so that places are given as fairly as possible.

We intend to take forward all learnings and feedback from this initial pilot and apply the appropriate changes before we offer our free training again in early 2026, which will give freelancers another opportunity to apply.

■ How do I reserve a place on one of the online sessions?

There is a 2-part application process.

Please visit nfts.co.uk/tv-freelancers-reskill-upskill-programme and select the session(s) you wish to attend, using the drop down menu.

1. You will then be taken through to Eventbrite to reserve your place.
2. After completing your information on Eventbrite, you will receive the SurveyMonkey form via email - this will ask you to upload your CV.

Please note, your place is **NOT CONFIRMED** until you have received an email confirming your place. If you do not complete the survey within **48 hours**, we reserve the right to cancel the sessions that have been applied for. Your CV must be uploaded via SurveyMonkey, and will not be considered if sent to us separately via email.

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■ **How are places on the online sessions allocated?**

The allocation of all places on the online sessions is based on a first come, first served basis, subject to eligibility.

We reserve the right to alter the allocation process of places.

■ **Do I have to pay anything?**

There is no charge to you – this programme has been fully supported by Prime Video Pathway (Amazon Prime).

■ **Is there a waiting list I can go on for fully booked sessions?**

We do not currently have the capacity to fairly run a waiting list.

Please keep checking the Eventbrite page and places will be re-listed if there are any cancellations.

■ **I have a confirmed place but can no longer attend – what do I do?**

Please cancel your place via Eventbrite as soon as you know you cannot attend.

This will allow a fellow freelancer to make use of the session.

If you fail to cancel 24 hours before the start date of the session, we reserve the right to cancel all other sessions you have been confirmed to attend.

■ **I have a question – who do I ask?** ■

Please feel free to email us at reskill.upskill@nfts.co.uk and we will aim to reply within 48 hours