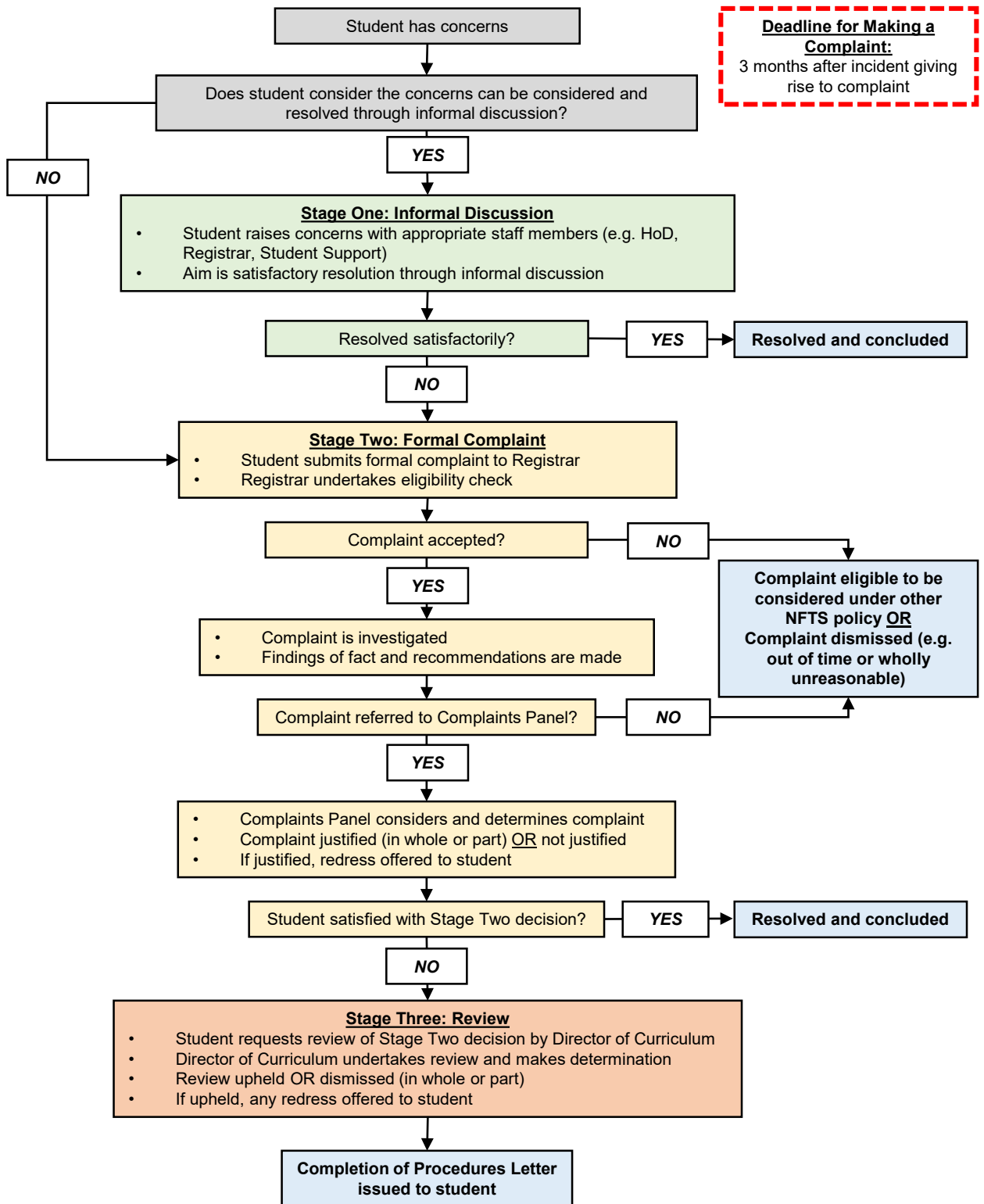


Student Complaints: A Quick Guide



Support and Advice:

If you are bringing, or involved in, a complaint, you are encouraged to seek advice and support from Student Support or the Registrar

Contact details:

SSW: swellbeing@nfts.co.uk
Registrar: ewheal@nfts.co.uk

External Review:

All students have the right to take their complaint to the Office of the Independent Adjudicator for Higher Education (OIA) for external review

OIA Contact details:

Tel: 0118 959 9813
Email: enquiries@oiahe.org.uk
Website: <https://www.oiahe.org.uk>